



## TRADE TERMS

25% on single line orders  
35% on orders for 2 or more books

Our credit terms are strictly net 30 days from invoice date. Please remember we are DISTRIBUTORS not Publishers. In order for us to provide an efficient service please pay promptly.

New customers wishing to open a credit account will be asked to complete an opening account form and furnish two trade references. They should expect to be asked to prepay initial orders until their references have been checked to our satisfaction.

Bookshops can contact us directly or one of our representatives to open an account.

All products remain property of Deep Books Ltd until paid for in full by the customer

## RETURNS

Applications for return of **NEW** titles can be made only after 90 days and up to 12 months from publication date. Only in exceptional cases will returns be considered outside these dates. Whole books must be returned at the customers cost in resaleable condition. Title pages are not acceptable. Books will not be credited that are returned shop worn, faded, stickered, ink-priced, scratched or otherwise damaged.

- All returns **MUST** be authorised
- Unauthorised returns will not be credited
- Invoice number must be quoted on all returns for full credit to be issued

Credits will be issued on the appropriate account. No cash refunds will be given.

NB. Shortages, errors or claims for damages must be made within 7 days of receipt or no credit will be issued.

Non delivery claims must be made within 4 days of receipt of statement.

## PRICES

All prices, specifications and availability are subject to change without notice.

## EUROPE AND IRELAND

Please note that carriage will be charged on all orders going to Europe, Channel Islands and Ireland if no UK carrier is used by the customer.

## ALL EEC CUSTOMERS

When ordering, please provide us with your **VAT number** which needs to be quoted on invoices to comply with EEC regulations.

## PAYMENTS

Payments should be made to Deep Books Ltd in £ sterling only by cheque drawn on a British Bank. For small orders the following debit and credit cards are accepted:

Access/Mastercard/Visa/Eurocard/Switch

Settlement

of accounts may be paid by credit card. Any amounts over the sum of £20.00 will be subject to a handling charge.